



## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.  
Tradúzcalo o hable con alguien que lo entienda bien.

***Para obtener más información, llame al (209)668-5590.***

### **City of Turlock Had Levels of Total Coliform Bacteria Above the Drinking Water Standard This Issue Has Been Resolved**

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We routinely monitor for drinking water contaminants. We took 119 samples to test for the presence of total coliform bacteria during July 2019. Of those samples, 10 (8.4% of samples) showed the presence of total coliform bacteria. The standard is that no more than 5.0% of samples may do so.

#### **What should I do?**

- **You do not need to boil your water or take other corrective actions.**
- This is not an emergency. If it had been, you would have been notified immediately. Total coliform bacteria are generally not harmful themselves. *Total coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Total coliforms were found in more samples than allowed and this was a warning of potential problems.*
- Usually, total coliforms are a sign that there could be a problem with the system's treatment or distribution system (pipes). Whenever we detect total coliform bacteria in any sample, we do follow-up testing to see if other bacteria of greater concern, such as fecal coliform or *E. coli*, are present. **We did not find any of these bacteria in our subsequent testing, and further testing shows that this problem has been resolved.**
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. EPA's Safe Drinking Water Hotline at 1(800) 426-4791.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

## What happened? What was done?

Upon notification of the presence of total coliform bacteria in the drinking water system, staff chlorinated an isolated area of the distribution system, flushed the chlorinated area, and increased sampling until all sample results showed no traces of total coliform. The matter was resolved within four days and there are currently no detectable levels of total coliform in the City's drinking water system.

For more information, please contact Fallon Martin, Staff Services Analyst at (209)668-5590 or 156 S. Broadway, Ste. 270 – Turlock, CA.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.*

## Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by the City of Turlock.

### Farsi, Persian

این گزارش حاوی مطلب مهمی راجع به آب آشامیدنی شما می باشد. برای کمک به زبان فارسی با شماره ۶۶۸۵۵۹۰ (۲۰۹) یا آدرس 156 S Broadway, Ste. 270-Turlock CA شهر تورلاک تماس حاصل فرمایید.

### Portuguese

Este aviso contém informação importante sobre sua água potável. Por favor entre em contato com City of Turlock a (209)668-5590 or 156 S. Broadway, Ste. 270-Turlock, CA para auxílio em português.

### Punjabi

ਐੱਸ ਰਿਪੋਟ ਵਿਚ ਤੁਵਾੜੇ ਪੀਣੇ ਦੇ ਪਾਣੀ ਵਾਰੇ ਮਹੱਤਵਪੂਰਨ ਸੂਚਨਾ ਹੈ। ਪੰਜਾਬੀ ਵਿਚ ਮਦਦ ਲਈ, City of Turlock ਨੂੰ (209)668-5590 or 156 S. Broadway, Ste. 270-Turlock, CA ਤੇ ਸੰਪਰਕ ਕਰੋ।

### Spanish

Este dares cuenta contiene información muy importante sobre su agua para beber. Favor de comunicarse City of Turlock a (209)668-5590 or 156 S. Broadway, Ste. 270-Turlock, CA para asistirlo en español.

State Water System ID #: 5010019

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