



A UnitedHealthcare Company



**ANNOUNCEMENT:  
UMR RETIREE & DIRECT BILLING ADMINISTRATION  
HAS A NEW BILLING SYSTEM!**

What does this mean for you?

- There is no action for you to take.
- Your correspondence will include the same information; however it will have a different look.
- If you pay via check or money order:
  - Your coupons or invoice will have a different look.
  - You should continue to mail your premium payment to the same address you use today. The current address is listed on this flyer to the right for your convenience.
- If you pay via Electronic Funds Transfer (EFT):
  - There are no changes.
  - Your premium will continue to be deducted as it is now.
    - Reminder: It may take a few business days for the transaction to reflect in your bank account.

As always, our goal is to provide you with knowledgeable, caring and helpful assistance. Please don't hesitate to contact our office if you have any questions about this change. Dedicated and skilled customer service representatives are available Monday-Friday, 7am to 5pm CT, to assist with managing your account.

**Contact Information**

**UMR Retiree & Direct Billing  
Administration Team**

**Telephone**  
800.207.1824

**Fax**  
855.256.5640

**Email**  
retireeadministration@umr.com

**Correspondence Address**  
P.O. Box 1087  
Wausau, WI 54402-1087

**Payment Address**  
PO Box 860691  
Minneapolis, MN 55486-0691